

NURTURING SALON EXPERIENCE THAT BENEFITS YOUR LIFESTYLE.

#### FIND ME

# Contact Info



My Salon Suite- Suite 209 1139 Colonnade Center Des Peres, MO 63131



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#### GET TO KNOW ME

### MEET KATIE



Hey there beautiful! I am Katie and I am a proud St. Louisan happily serving the Des Peres and surrounding communities.

As a mom of two, I understand that time alone is sacred and how important it is to take time to recharge. I have designed my appointments to have plenty of time for connection and conversation, with important moments of relaxation and quiet pampering.

I believe our styling journey is a partnership. I take your lifestyle and habits into consideration so that your beautiful look will serve you and benefit your routine and schedule.

Not only do I offer a thorough first visit with a solid maintenance care afterwards, but I communicate in between visits to ensure that we are always on the same page with your goals. I respect your time within, as well as, outside of the salon, because I understand that family is a priority and time is precious. I am your biggest cheerleader and want our interactions to leave you feeling supported, uplifted, empowered, and positive.

As a mom of young kiddos, you will often find me at a local park, iced coffee in hand, enjoying the sunshine. As a family, we love supporting local eateries, especially "mom and pop" joints on The Hill and having movie nights watching documentaries on Disney+ or Discovery+. As a former Disney employee, and a BFA Musical Theatre/Vocal Music degrees recipient, art in all forms is present in every aspect of my life. Sewing and using my Cricut are some of my favorite stress relievers and it's a bonus that I create cute things to share with my girls.

My family is my everything, my husband is my best friend, and our dogs are so spoiled.

I am so excited to meet you!

#### PRE-VISIT

You'll receive a text/email reminder 48 hours before each visit. If you need to reschedule your visit make sure to do so before 48 hours to avoid rebooking fee. (See policies)

You will also receive a quick preference list before each appointment to ensure that you will have the experience that you need most that day. I want you to feel relaxed and comfortable, so enjoy plenty of amenities and pampering during your time with me.

#### BE MY GUEST

I will take my time navigating your first visit with me, and all future appointments, to ensure you get exactly what you need each visit without keeping you in my chair longer than you need to be.

During processing time, I help you relax with a snack and beverage, color in coloring books, or feel free to connect to our Wi-Fi!. Processing can take 25 minutes to 1.5 hours depending on the service.

#### BETWEEN APPOINTMENTS

Keep an eye an your inbox for monthly updates and promos!

And join my CLIENTS ONLY Facebook Group for the inside scoop and last minute openings!





## BOOKING YOUR APPOINTMENTS

AFTER YOUR APPOINTMENT, WE WILL DISCUSS WHAT SERVICE IS BEST FOR YOU TO BOOK ONLINE TO MAINTAIN YOUR LOOK.

BOOK ONLINE ANYTIME AT WWW.STYLESANDARTISTRYBYKATIE.COM

#### Suggested Maintenance Schedule

Cuts 3-12 weeks
Root Touch Up 4-6 weeks
Highlights 8-10 weeks
Balayage 12-24 weeks
Keratin 10-12 weeks
Extensions 6-8 weeks





#### SALON POLICIES

Running Late... Please notify me ASAP and note that a late fee of \$1 per minute you're late will be applied to your total. If you are more than 15 minutes late, you must reschedule. Thank you for your understanding and being respectful to my clients following your appointment by not being late.

Redo and Retail... I strive to offer my guests the highest level of guest satisfaction. If you are having challenges with your cut or color, let me know within 7 days of your visit and I'm happy to correct the issue with no additional charge. Should you make a retail purchase that you are unsatisfied with, I will accept retail exchanges at full credit for 30 days from your initial purchase.

Cancellation or Reschedule... In order to continue providing the best possible scheduling options to my guests, I do require 48- hour notice should you need to cancel or reschedule your visit with me. Should you cancel your appointment with less than 48- hour notice, a \$25 fee per service cancelled does apply and will be due before a new appointment is scheduled.

# UNTIL WE MEET AGAIN



With my consultation, I am sure you love your hair! On the off chance you need anything touched up or revised, I guarantee services for 7 days with the proper maintenance and professional products.

I CAN'T WAIT TO MEET YOU! SEE YOU SOON!

Hatri